



## Frequently Asked Questions & Clarifications

We have classes for all levels offered by our outstanding 2024 faculty available at the Quilt Show Reno 2024! Top industry teachers who are NEW to the Reno Show and NEW classes by returning teachers. It will be an exceptional educational experience for attendees.

### Admission Tickets:

The admission ticket is good for visiting the Vendor Mall, Stage Venues, Trunk Shows, Make & Takes, and our Fabulous Quilt Gallery.

### All Classes are held at the Grand Sierra Resort:

Advance Ordered CLASS + ADMISSION TICKETS

**“NOTE” No need to check in Go directly to your classes.**

Your emailed order receipt/confirmation is your admission to the class ordered. Please carry your order/receipt with you to each class. The receipt can be a printout or has to be available to view on your electronic device.

Students ordering classes and a 3-Day Admission Ticket will receive a Student VIP Name Badge and a Special Gift sponsored by Fabric-Chicks, Gardnerville, NV.

### Class Registration Information:

Once you have created an account in the customer log-in, **Do Not create another account**. If you have forgotten your password, click on “Forgot Password” and create a new password. Watch for an email from our host company “Precision Web Hosting, Inc.” to create your new password.

- A) The class registration is required to order your classes. The class registration is free of charge, while an Admission Ticket is required to attend the Show.
- B) Each student MUST register and order their classes individually, in order to keep accurate student lists. It is important each student have separate order receipts as **each student will need their email receipt/confirmation to enter the classes.**  
**Class tickets are no longer required.** Exception- if you purchase tickets at the show, you will receive a hard copy ticket.
- C) If you want to order tickets for a friend, place it separate from your own. Enter the name and email address of that person in a separate order from your own.
- D) Please **do not order more than 1 (one) of each of any class and/or registration in the same order.**
- E) **When adding additional classes** to your original order, **do not create a new account**. Any additional orders will be automatically added to your original order by entering your password information.
- F) Additional classes can be added at any time through your online registration account until the **pre-registration deadline of MAY 28, 2024**. Classes may also be added during the show for any that are **not sold out**.

**Full Classes:** Are listed as “Sorry this class is sold out.”

Teeny Tiny Collage Pincushion # F404, Laura Heine

Teeny Tiny Collage Elephant # #206, Laura Heine

### Limited Number of Seats Still Available:

If the class availability falls to 5 or below, the number available will appear below the cost of the class.

Example: Quantity Available: 5

**Waiting List:** A waiting list is available, but hands-on classes rarely have cancellations. If a class becomes sold out and

you would like to be placed on a waiting list, please e-mail opalfrw@gmail.com with the class number, class title, your name, address, and phone number.

**Cancellation/Exchange Policy:**

Absolutely **NO REFUNDS** will be made for admission or workshop tickets.

**Exception**, should the show be canceled due to COVID you will receive a full refund for admission and class ticket fees. Lost or forgotten tickets cannot be replaced or refunded. If you are unable to attend, please give your tickets as a gift to a friend.

**Longarm Quilting Classes:**

In the Lecture/Demo, longarm classes have one stand-up Handi Quilter Amaras 20 machine sponsored by Handi Quilter and Sierra Sewing Quilting & Vacuums. You only need to bring any student supplies that the instructor has requested.

In the Hands-on longarm class machines are stand-up two students per machine head.

The Machines are Handi Quilter Amaras 20 provided by Handi Quilter and Sierra Sewing, Quilting & Vacuums.

**Domestic Sewing Machines:**

In hands-on domestic sewing/quilting workshops, you will be required to bring your own sewing machine, cord, foot pedal, and any special feet requested by the teacher.

**\* Sewing Machine Rental:**

Rental Sewing machines will NO longer be available.

**Free Package & Sewing Machine Storage:** For your convenience, we have available, free of charge temporary and overnight storage at the class sales desk located at Nevada Office 1, across the hall from classroom N5 on the lower level of the hotel.