

17th Annual Quilt Show Reno

June 20, 21, 22, 2019 • Grand Sierra Resort - Silver State Pavilion • www.quiltshowreno.com

A Quilting & Sewing Conference

Frequently Asked Questions & Clarifications

We will have over 80 informative classes for all levels, offered by our outstanding 2019 faculty available at the Quilt Show Reno 2019! Top industry teachers who are NEW to the Reno Show and NEW classes by returning teachers. It will be an exceptional educational experience for attendees.

Admission Tickets:

Shop Admission ticket is good to visit the Vendor Mall, Stage Venues, Trunk Shows, Make & Takes and our Fabulous Quilt Gallery.

Students ordering classes and a 3-Day Admission Ticket will receive a Student VIP Badge and a Special Gift sponsored by Fabric-Chicks, Minden NV.

Class Registration Information:

Once you have created an account in the customer login, **Do Not create another account**. If you have forgotten your password, click on "Forgot Password" and create a new password.

- A) The class registration is required to order your classes. The class registration is free of charge, while an Admission Ticket is required to attend the Show.
- B) Each student MUST register and order their classes **individually**, in order to keep accurate student lists.
- C) Please do not order more than 1 (one) of each of any class and/or registration in the same order.
- D) **When adding additional classes** to your original order, **do not create a new account**. Any additional orders will be automatically added to your original order by entering your password information.
- E) Additional classes can be added at any time through your online registration account until the **pre-registration deadline of June 10th**. Classes may also be added during the show for any that are, **not sold out**.

Full Classes: Are listed as "This class is sold out."

Limited Number of Seats Still Available:

If the class availability falls to 5 or below, the number available will appear below the cost of the class.

Example: Quantity Available: 5

Waiting List: A waiting list is available, but hands-on classes rarely have cancellations. If a class becomes sold out and you would like to be placed on a waiting list, please e-mail opalfrw@gmail.com with the class number, class title, your name, address, and phone number.

Cancellation/Exchange Policy: Absolutely **NO REFUNDS** will be made for admission or workshops tickets—NO exceptions. However, a Lecture/Demo ticket (not Workshops) can be exchanged at the Show if your class is not sold out and has not occurred. Lost or forgotten tickets cannot be replaced or refunded. If you are unable to attend, please give your tickets as a gift to a friend.

Longarm Quilting Classes: For all the hands-on longarm classes, (12), 5' stand-up Innova machines are being sponsored by Sew-So-Shop. You only need to bring any student supplies that have been requested by the instructor.

Domestic Sewing Machines: * For all hands-on domestic sewing/quilting workshops, you will be required to bring your own sewing machine, cord, foot pedal and any special feet requested by the teacher.

*** Sewing Machine Rental:**

Rental Sewing machines will NO longer be available.

Free Package & Sewing Machine Storage: For your convenience, a "Drop and Shop" machine and package storage daily or overnight will be available for free, (*located at the registration desk in the lobby of the Silver State Pavilion*)